

Transportation Services

The RTA provides transportation to a variety of destinations in Delaware, Dubuque and Jackson counties. All services are open to the general public, and all RTA vehicles are equipped with a lift and wheelchair accessible. Most RTA services are door to door unless specified. All fares are contingent upon fitting into a current service.

Reservations for service are requested 24 hours in advance. Same day service is subject to availability. Dispatch hours are 5am-5pm. If you are a Medicaid recipient, are a member of NEIAAA (60 years and older) or veteran, please provide that information when you make your reservation. RTA is a contracted provider for the State of Iowa MCO's and in partnership with NEIAAA (Scenic Valley). RTA services are available to people of all race, color, sex and income levels. If you would like more information on RTA fee assistance, call 1.800.839.5005 / 563.588.4592.

*Beginning May 1, 2020, Delaware, Dubuque and Jackson County residents who do not qualify for other funding, will pay the following reduced rates subsidized by the County. Reduced rates will be in place until the County funding has been exhausted. The regular rates will go back into effect at that time.

➤ Delaware:

- o \$1 one-way inside Manchester city limits
- o \$2 one-way outside of Manchester city limits within Delaware County

➤ Dubuque:

- o \$3 one-way inside Dubuque city limits
- o \$2 one-way outside of Dubuque city limits within Dubuque County

➤ Jackson:

- o \$1 one-way inside Maquoketa city limits
- o \$2 one-way outside of Maquoketa city limits within Jackson County

Ages 15 and under: FREE for all 3 counties

IMPORTANT: All requests for transportation utilizing the County subsidization must be requested through RTA's online Trip Maker, located under SCHEDULE A RIDE tab.

In addition to regularly scheduled services, the RTA provides round trip transportation on a reservation basis to other cities such as Cedar Rapids, Davenport, and even interstate travel to Madison, WI and other locations. Contact dispatch for availability and rates 1.800.839.5005 / 563.588.4592.

Special Service - Delaware County Connections

Transportation services have been expanded in the city of Manchester and the rural areas of Delaware County, with the help of volunteer drivers.

Hours: 7:00am-7:00pm M-F and weekends, pending driver availability

To schedule your ride and more information on rates, contact dispatch
1.800.839.5005 / 563.588.4592.

Services to Iowa City

Transportation is provided from Dubuque, Delaware, & Jackson Counties to Iowa City. Contact dispatch for availability and cost (minimum ridership required).

Hours: Varying - depending upon passenger appointment times

Rate: Contact dispatch 1.800.839.5005 / 563.588.4592

In-Town Dubuque

Transportation is provided in the City of Dubuque Monday through Friday.

Hours: 7:00am-9:00am and 10:00am-5:30pm (locations and times vary throughout the Dubuque County area, contact dispatch for more detailed information and availability 1.800.839.5005 / 563.588.4592)

Rate: Contact dispatch 1.800.839.5005 / 563.588.4592

Epworth/Farley to Dubuque

Transportation is available to/from Epworth and Farley to Dubuque Monday through Friday on a limited basis. Contact dispatch for availability.

Hours: Departs Epworth around 8:15am arrives at the JFK Transfer Station around 9:00am. Return transportation is provided at 2:30pm at the JFK Transfer Station

Rate: Contact dispatch 1.800.839.5005 / 563.588.4592

Dyersville to Dubuque

Transportation is available from Dyersville to Dubuque Monday through Friday.

Hours: Departs at 7:40am and returns at 2:30pm from the JFK Transfer

Station Rate: Contact dispatch 1.800.839.5005 / 563.588.4592

Dyersville to Manchester

Transportation is available from Dyersville to Manchester Monday through Thursday

Hours: Departs at 7:50am and returns at 3pm from Manchester.

Rate: Contact dispatch 1.800.839.5005 / 563.588.4592

Maquoketa in Town

Transportation is available in the city of Maquoketa Monday through Friday.

Hours: 8:00am-3:30pm Monday, Wednesday & Friday 9am-3:30pm

Tuesdays and Thursdays. Rate: Contact dispatch 1.800.839.5005 /
563.588.4592

Miles and Preston to Maquoketa

Transportation is available between Maquoketa and Miles and Preston Monday through Friday.

Hours: Departs at 6:30am and returns at 2pm

Rate: Contact dispatch 1.800.839.5005 / 563.588.4592

Bellevue to Maquoketa

Transportation is available between Maquoketa and Bellevue Monday, Wednesday and Friday.

Hours: Departs at 6:30am and returns at 2pm

Rate: Contact dispatch 1.800.839.5005 / 563.588.4592

Baldwin to Maquoketa

Transportation is available between Maquoketa and Baldwin Monday through Thursday.

Hours: Departs at 6:30am and returns at 2pm

Rate: Contact dispatch 1.800.839.5005 / 563.588.4592

Delhi to Manchester

Transportation is available from Delhi to Manchester Monday through Friday

Hours: Departs at 7:45am and returns at 3pm. If these hours don't fit within your transportation needs, refer to **Special Service - Rides to Wellness / Delaware County Connections** for additional availability.

Rate: Contact dispatch 1.800.839.5005 / 563.588.4592

Ryan to Manchester

Transportation is available from Ryan to Manchester on a limited basis.

Hours: Departs at 7:45am and returns at 3pm. If these hours don't fit within your transportation needs, refer to **Special Service - Rides to Wellness / Delaware County Connections** for additional availability.

Rate: Contact dispatch 1.800.839.5005 / 563.588.4592

Earlville to Manchester

Transportation is available from Earlville to Manchester on a limited basis, contact dispatch for more information at 1.800.839.5005

Hours: various times throughout the week. If these hours don't fit within your transportation needs, refer to **Special Service - Rides to Wellness / Delaware County Connections** for additional availability.

Rate: Contact dispatch 1.800.839.5005 / 563.588.4592

Manchester in-town

Transportation is available in the city of Manchester every Monday, Tuesday, Wednesday, Thursday, and Friday.

Hours: 7:00am-5:00pm. If these hours don't fit within your transportation needs, refer to **Special Service - Rides to Wellness / Delaware County Connections** for additional availability. Rate: Contact dispatch 1.800.839.5005 / 563.588.4592